

We Secure Limited News

We Secure attended **Intersec**, the world's premier trade show for **safety, security, and fire protection**. It is held annually at the Dubai International Convention and Exhibition Centre in Dubai, UAE. The event brings together professionals, experts, and businesses from various sectors of safety, security, and fire protection. Attendees can learn about the most recent technologies, products, and solutions in these



Malcolm Harris, Managing Director, had an incredible opportunity to attend the Intersec convention in Dubai, United Arab Emirates. He travelled 3420 miles from London to Dubai to attend the leading business event. He was able to gain various insights into new and leading technology and safety systems that are emerging in the industry.

Malcolm stated that it was an outstanding visit to a beautiful country with numerous business opportunities for We Secure. We formed new partnerships and friendships that will benefit our business back in the UK. We will seek to advance our services through cutting-edge technology and collaboration with key personnel in the security industry. I can't wait for the next Intersec convention to demonstrate our progress as a leading security service provider.



Managing Director, Malcolm Harris

Issue Highlights...

- Intersec Dubai
- Welcome to ISPA
- UK OSPAs
- Security Tender
- CSM Introduction
- Mandatory Training & Guidance
- Combat Stress & Water Aid

and MUCH MORE besides...

International Professional Security Association (IPSA)



IPSA is one of the longest established security associations. It was launched in the 1950's/ The association was formed to ensure professionalism in the management of security operations. IPSA has been recognize worldwide as a professional security organization.

The objects of the Association are as follows:

To **SUPPORT** front line officers & technicians by promoting their essential role to the wider industry and to government departments.

TO **ESTABLISH**, promote and encourage the science and professional practice of industrial and commercial security and all operations and expedients connected therewith.

TO **PROMOTE** and improve the status of the individual by promoting a close liaison between all members of the security profession, thus making possible an exchange of ideas, knowledge, information and experience in all matters of common interest and mutual concern.

TO **PROVIDE** and to promote a means for maintaining membership of the security profession and to share data, information, ideas, knowledge, methods and techniques for the benefit and improvement of the security profession and its members.

TO **ESTABLISH**, foster and encourage ethical and professional standards of work and conduct for members of the security profession.

TO **MAKE SURVEYS AND STUDIES**, hold on-line forums and on-line training to members of the Association: to foster, promote, encourage and facilitate discussion, study, and research on matters and problems of all kinds connected with security and to share industry news.

TO **OPERATE** and be vocal for the benefit of the industry, commerce and the security professional in general and Association Members in particular.

For more information about IPSA please visit ipsa.org.uk

Welcome WE Secure Limited to IPSA!

Thrilled to announce **We Secure Limited** as the newest company member of our IPSA family!

"Our recent visit to Dubai was nothing short of a resounding success, and it was an honor to have the opportunity to meet with Satia Ria from IPSA, along with a diverse array of security experts from different backgrounds and specialties. We eagerly anticipate collaborating with Satia and her team, and fellow IPSA members in the weeks and months ahead. Thank you to IPSA for this opportunity, and we look forward to the exciting journey ahead."

Here's to a fruitful journey ahead with **We Secure Limited!**



UK OSPAs | The Outstanding Security Performance Awards



The **Outstanding Security Performance Awards (OSPAs)** recognise and reward companies, people and innovation across the security sector. The OSPAs are designed to be both independent and inclusive, providing an opportunity for outstanding performers, whether buyers or suppliers, to be recognised and their success to be celebrated.

The criteria for these awards are based on extensive research on key factors that contribute to and characterise outstanding performance. The OSPAs have been set up in collaboration with security associations and groups across many countries.

The first OSPAs were held in Norway in 2015 and since then we have hosted events in other countries.

Independent

The OSPAs are independent. You don't have to be a member of an association to be involved – anyone from the security sector can enter a category which is relevant to them. The only requirement is that you have shown outstanding performance in your field.

Credibility

The criteria for each award category have been carefully considered and based on extensive research across different security sectors and by looking at how outstanding performance is recognised and judged in other fields. There is strict criteria for who is appointed as a judge and for ensuring that judging decisions are fair and impartial. Representatives from each country will assess entries and make the final decisions on the winners.

Transparent

We want everyone to know the criteria for entering, how judges are selected and how the judging process works, so these details are published on the website.

Respectable

The OSPAs is a worldwide brand, generating honour and opportunities for our winners. Furthermore, winners will be widely recognised as driving outstanding performance across the sector.

For more information about UK OPSAs please visit **Uk.theospas.com**



James Lampard, Director of Operations at We Secure, added that this was an excellent opportunity to recognise key individuals and businesses in our industry. Congratulations to all of the nominees and winners for these prestigious awards.

CSM | Customer Service Manager Introduction.

We Secure is pleased to announce that **Roxana Popa** has joined **We Secure** as a Customer Service Manager, reporting directly to Managing Director Malcolm Harris.


Following a successful ten-year career in total facilities management.

This includes effectively managing large teams and maximizing the capabilities of a diverse workforce. **Roxana** now plays a strategic role as Customer Service Manager, overseeing our operations to ensure a connected service with a focus on embedding the **We Secure** strategy and values into every contract, as well as building strong partnerships with both frontline colleagues and customers.

Roxana has expressed her delight at having joined a forward-thinking company with extensive experience and expertise in the security industry. She is looking forward to working closely with my new colleagues to develop the business in the security sector and other opportunities that may arise.

Malcolm Harris, Managing Director for We Secure:

Roxana brings with her a wealth of experience in the Facilities Management (FM) sector, with a particular focus on security and cleaning services. With her unwavering dedication, passion, and hands-on experience, Roxana is poised to make a profoundly positive impact on our clients' experiences. Since joining us, she has hit the ground running, demonstrating her commitment to excellence from day one. Please join us in extending a warm welcome to Roxana.




CONTACT US

If you have any query related to security services, our customer support team is available 24/7. Please contact us using one of the following methods:

Address


Sandwell Business Development Centre,
Oldbury Road, Birmingham, B66 1HN
Call Us: 033 3888 4444
Mail Us at: control@we-sec.co.uk




Roxana Popa (She/Her) · 1st
Customer Service Manager

WE Secure Limited · Regent College London
High Wycombe, England, United Kingdom

158 connections

 **Malcolm Harris, Sohaib Akhtar, and 42 other mutual connections**

[Message](#)

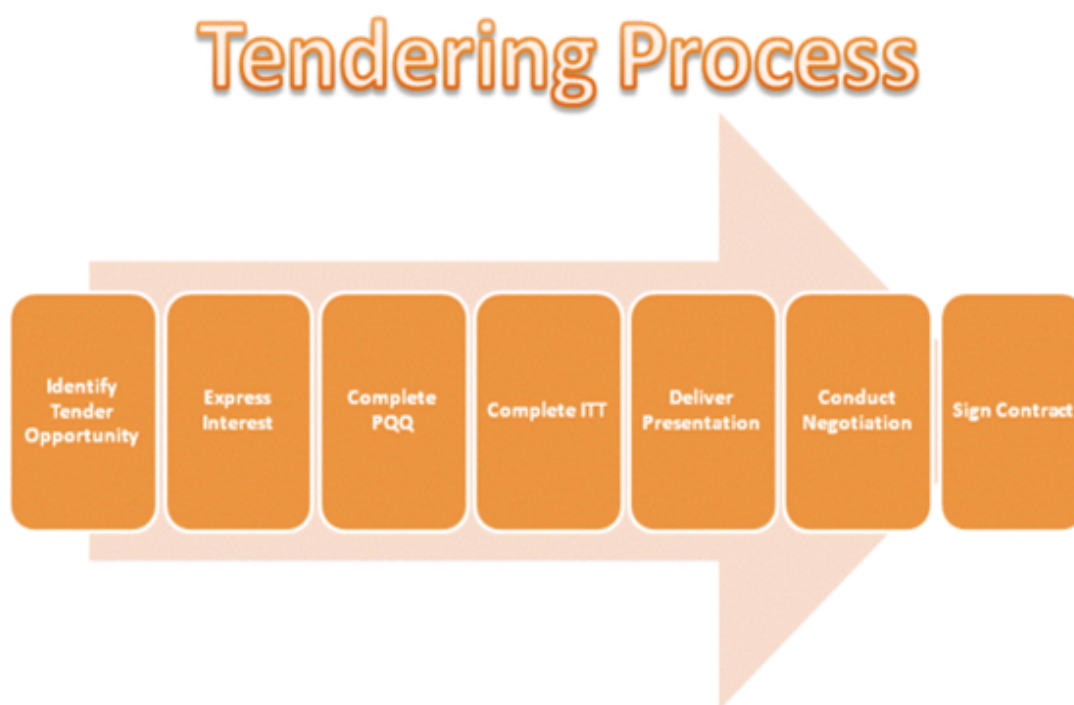


Exciting News

Formal Tendering submitted for Concierge and Guarding Services for Housing Association in London.

We are pleased to announce that We Secure has entered the tendering market for security services for contracted work within established frameworks, ushering in a new chapter in our business approach.

The defined Tendering Process has been included below:



The opportunity we have applied for in London is divided into three locations, with Concierge & Guarding services being the most important aspect of the delivery.

We eagerly await the results of the tender exercise, and we hope that our new approach will be successful. The procurement process has been both effective and informative.

James Lampard, Director of Operations at We Secure.

I am confident that this is the best approach for our growing company to align corporate objectives and goals, which will also have an impact on our employees' goals.

We will be able to demonstrate the exceptional service that has led to our current industry position. We will provide the contracted service to the client directly, as opposed to through a partnership. We have extensive management experience managing large corporate accounts and can provide guidance on Tupe regulations and contract management.

Mandatory Training | Guidance

The **SIA Top-Up Training for Security Guard Licence** is essential for individuals who are currently working as security officers and need to renew their license. Here are the key details:

- **Course Name:** SIA Top-Up Training for Security Guard
- **Duration:** 1 day
- **Mandatory Requirement:** For SIA Security Guard/Officer Licence
- **Age Requirement:** 18+ years old

What Does the Top-Up Training Cover?

The SIA Top-Up Training includes new knowledge introduced to address the evolving risks and challenges faced by modern security guards. Some of the topics covered include:

1. **Effective Crowd Control:** Learn techniques for managing crowds efficiently.
2. **Security Post-Pandemic Best Practices:** Understand the latest practices for security work in a post-pandemic world.
3. **Specialist Skills in Recognizing and Preventing Terrorism:** Gain insights into identifying and proactively preventing terrorist acts.

Requirements:

1. **Action Counters Terrorism Course (ACT Course).**
2. **Complete the Supplied E-Learning Videos:** These videos cover essential topics related to security guarding.
3. **First Aid Qualification:** Candidates should be qualified in Emergency First Aid at Work (EFAW) or an equivalent qualification.

Approved Training Provider: Can be contacted on: 020 7965 7453
or by visiting the company website: Get-licensed.co.uk



The **SIA Top-Up Training for Door Supervisors** is designed for individuals who are currently working as Door Supervisors and need to renew their license. Here are the key details:

- **Course Name:** SIA Top-Up Training for Door Supervisors
- **Duration:** 2 days
- **Mandatory Requirement:** For SIA Door Supervisor Licence
- **Age Requirement:** 18+ years old

What Does the Top-Up Training Cover?

The Door Supervisor Top-Up course includes new content to keep you up-to-date with the latest requirements. Some of the topics covered during the 2-day training include:

1. **Recognizing Terrorism:** Learn about the principles of terror threat awareness.
2. **Effective Crowd Control Techniques:** Enhance your skills in managing crowds efficiently.
3. **Physical Intervention:** Understand the risks associated with using physical intervention skills.

First Aid Requirement:

Before attending the Door Supervisor Top-Up training, you must have a valid **Emergency First Aid qualification**.

Approved Training Provider: Can be contacted on: 020 7965 7453
or by visiting the company website: Get-licensed.co.uk



Emergency First Aid at Work (EFAW)

Emergency First Aid at Work (EFAW) is a one-day training course designed to help you meet regulatory requirements if your workplace risk assessment indicates that first aid training covering emergency protocols only is sufficient. Here are the key points:

1. Course Description:

- o The EFAW course covers basic life-saving first aid skills and knowledge of workplace health and safety regulations.
- o It focuses on first aid protocols for adult casualties only.
- o Delegates must be aged 18 or older to attend this course.
- o Candidates need a basic command of English (defined as Level 2).

2. Topics Covered:

- o Adult resuscitation (CPR)
- o Burns and scalds
- o Choking (adult)
- o Communication and casualty care
- o Defibrillator prompts and how to respond (theory-based)
- o Minor and severe bleeding
- o Role of the first aider (including knowledge of health and safety regulations)
- o Seizures
- o Shock
- o Unresponsive adult

3. Booking and Certification:

- o The course lasts one day and takes place in the classroom.
- o Upon successful completion, participants receive a certification in Emergency First Aid at Work.

4. Who Should Attend?:

- o This course is ideal for **nominated first aiders** in smaller, low-risk working environments (e.g., small offices).
- o It provides essential skills for handling emergencies until professional medical help arrives.

Remember that employers have a legal obligation to ensure employees receive immediate help if they become ill or injured at work.

If you're interested in taking the EFAW course, consider booking it through reputable providers like **St John Ambulance** or **British Red Cross**.

sja.org.uk or Redcrossfirstaidtraining.co.uk

Security Industry Authority (SIA) – FREE ONLINE TRAINING

The new Welfare and Vulnerability Engagement (WAVE) e-learning package from Safer Business Network is now available for SIA license holders and others working in the licensed sector. As part of the launch, we have secured several free sessions for SIA license holders to take the training free of charge.

Key features of the e-learning course include:

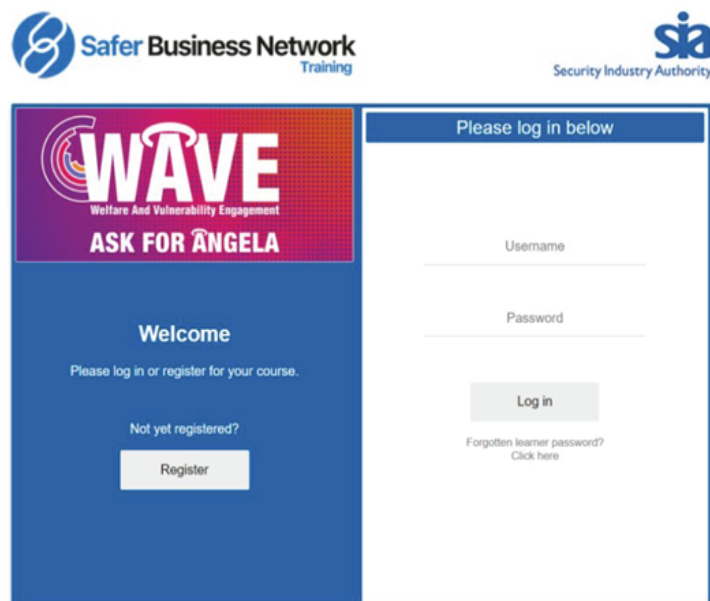
- It is voluntary, designed for those who wish to refresh or improve their knowledge of recognizing and responding to the signs of vulnerability.
- This includes a special module on identifying and reporting spiking.

The course can be accessed through mobile app, tablet or PC and takes only around 45 minutes to complete. It is accredited by Highfield and equals to Level 2 qualification in welfare and vulnerability.

Visit the link to register for your free access: sia-wave.highfieldelearning.com

James Lampard, Director of Operations at We Secure.

The Wave training is completely free, and I would highly recommend it to all We Secure employees, particularly those working in stadium security and stewarding



ACT Training

Counter-Terrorism Training (ACT):

If you're interested in counter-terrorism training, especially if you work in the private security industry, there are resources available to enhance your knowledge and preparedness.

The **National Counter Terrorism Security Office (NaCTSO)** offers free online counter-terrorism training for people working in the private security industry. Here are the available courses:

ACT Awareness E-Learning: This course takes around 45 minutes to complete and covers essential information related to counter-terrorism. It's part of the broader Action Counters Terrorism (ACT) initiative.

ACT Security:

A specialized training course designed for front-line security operatives. It takes approximately 75 minutes to complete and provides up-to-date counter-terrorism knowledge to help you prepare for and respond to terrorist incidents while on duty.

These courses can also count toward your Security Industry Authority (SIA) license-linked qualification, which includes a section on terror threat awareness.

Additionally, consider contacting your local counter-terrorism security adviser to explore other training opportunities in your area.

Stay informed by checking government advice and guidance related to counter-terrorism and security, such as the Centre for the Protection of National Infrastructure (CPNI) and NaCTSO.

Acceptance and Commitment Therapy (ACT) Training:

If you're referring to ACT in the context of psychological therapy, it's an evidence-based approach that combines mindfulness, acceptance, and behavioural change strategies.

E-LEARNING

Learn the importance of counter terrorism and security through our e-Learning.

If you are starting on your security journey, the Action Counters Terrorism (ACT) Awareness e-Learning package is good place to start.



For more information please visit: www.protectuk.police.uk

iHasco Training | Fire Awareness Training & Essential Health & Safety.

iHasco offers a comprehensive range of online training courses designed to make workplace training simple and effective. Whether you're looking for Health & Safety, HR, Compliance, or Soft Skills training.



Recommend iHasco Training Courses for Security Operatives:

1. Fire Awareness Training:

Whatever environment you operate in, all staff legally require Fire Awareness training. Get the basics covered, keep your workplace safe and work towards compliance with current legislation with this best-selling online training course. IOSH & RoSPA Approved.



Health & Safety
Fire Awareness Training

CPD, IIRSM, IOSH, ROSPA, Skills For Care

2. Essential Health and Safety Training

This basic Health and Safety Training programme covers the key areas of Health and Safety that you are legally required to train your staff in. It provides an easy-to-follow but comprehensive introduction to the major topics that will keep your workplace safe. This course is designed for employees at all levels who need basic health and safety training. This training module is IOSH & RoSPA Approved.



Health & Safety
Essential Health and Safety Training

CPD, IIRSM, IOSH, ROSPA, Skills For Care

3. Mental Health Awareness Training

This Mental Health Awareness Training raises awareness of ill-mental health (particularly stress, depression and anxiety), provides tools and guidance for daily wellbeing-management, and aims to remove the stigma surrounding mental health. It's the only course of its kind to achieve an IOSH Approval and also won the THS Health & Safety Award in 2020.



Human Resources
Mental Health Awareness Training

CPD, IIRSM, IOSH

You may also like

- Abrasive Wheel Safety Training
- Accident Reporting Training
- Anti-Bribery Training
- Asbestos Awareness Training
- Assessing Mental Capacity Training
- Bullying & Harassment Training
- Bullying & Harassment Training for Managers
- Food Hygiene Level 2 Training Course
- General Workshop Safety Training
- Driver Awareness Training
- Electrical Safety Training
- Drug and Alcohol Awareness Training
- Environmental Awareness Training
- First Aid Appointed Person Training
- Food Allergy Awareness Training
- Food Hygiene Level 1 Training Course
- Health and Safety Training for Managers & Sup...

These training courses can be completed online through the training provider iHasco. For more information, visit www.ihasco.co.uk.

Reporting Guidance

If you've come across something suspicious, it's essential to report it promptly. Here are some ways you can report suspicious activity:

Emergency Situations:

If the situation is urgent and requires immediate police assistance, dial 999. This includes cases where a serious offense is in progress, someone is in immediate danger, property is at risk of damage, or there's a significant disruption to the public. If you have a hearing or speech impairment, you can use the textphone service at **18000** or text **999** if you've pre-registered with the emergencySMS service.

Non-Emergency Enquiries:

For non-emergency situations, call **101**. This number is for general inquiries and incidents that don't require immediate attention. If you have a hearing or speech impairment, use the textphone service at **18001 101**.

Online Reporting:

Some police forces allow you to report incidents online. You can check if your area supports online reporting and get updates on existing reports. To report anonymously, you can use Crimestoppers online, www.police.uk/pu/contact-the-police/report-a-crime-incident/ or call them at **0800 555 111**.

Counter-Terrorism Reporting:

If you suspect terrorist or extremist activity, you can report it online through the **Action Counters Terrorism (ACT)** website. In an emergency, always dial **999**.

The confidential police hotline for suspicious activity related to terrorism is **0800 789 321**.

www.protectuk.police.uk/advice-and-guidance/awareness/action-counters-terrorism-act-report-suspicious-activity

Remember to provide accurate details, including a brief description of the activity, date, time, and location. Your reports help keep communities safe

We at have sponsored the following charities in 2024.

Combat Stress | For Veterans' Mental Health

Combat Stress is the UK's leading veterans' mental health charity, the work we do is life-changing and often life-saving. No one else does what we do. We provide the only intensive mental health treatment service to UK veterans. Our services are provided across the UK, in-person and online. At a time that can be isolating and daunting, we're here to help.

Here to help 24/7 0800 1381618 or Text: 07537173683
Email: helpline@combatstress.org.uk



Malcolm Harris, Managing Director

We are honoured to have supported Combat Stress, one of the UK's leading charities dedicated to veterans' mental health, for over a century. They have helped former service members deal with issues such as trauma, anxiety, depression, and post-traumatic stress disorder. Combat Stress continues to provide critical support to veterans from all branches of the military and every conflict. We are delighted to have contributed to such a worthy cause.

Water Aid

We're an international not-for-profit, determined to make clean water, decent toilets and good hygiene normal for everyone, everywhere within a generation. Since 1981, we've directly reached 28 million people with clean water; 28 million with decent toilets; and 26 million with good hygiene. Only by tackling these three essentials in ways that last can people change their lives for good. With our supporters and partners, we will change millions of lives for the better.

Support Care: 02077934594

Malcolm Harris, Managing Director

We are pleased to announce our support for this year's Dragon Boat Race, which will take place along the Ken River waterways in London with the assistance of WaterAid. It's easy to overlook the importance of water, but our participation in this fundraising event will help WaterAid in their mission to provide clean water to communities around the world, giving people the opportunity to thrive. We are proud to support this cause by raising funds and awareness.



Accreditations & Certifications

